



Monthly Narrative Report & Success Story - WIOA

Section I. Contact/Contract Information

Name of Organization	
Contract Number	
Grant Period of Performance	
Date Report Submitted	
Submitting Staff's Name and Title	
Program (check only one)	☐ AD ☐ DW ☐ ISY ☐ OSY

Section II. Summary of Grant Progress

Contract Performance					
Metric	Contract Goal	Current Goal	Actual	+/-	Actual for Mo.
Enrollments					
Training Enrollments – WIOA					
Credentials Earned – WIOA					
Placements					
Average Unsubsidized Wage					

*If performance goals are not on track, issues, challenges (such as under-enrollment) encountered, or barriers to be addressed and strategies being implemented.

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Formal Outreach and Recruitment/Information	
Number of formal outreach and recruitment/information sessions held	
Total number in attendance	

Section III. Complete the following table using only the prior months data

Participant Data (Per ETO when available)	
Number of participants enrolled	
% compliant for 30 calendar day contact per 1.7 Customer Service Standards	
Number of participants started training	

Number of participants started work experience	
Number of participants completed training	
Number of participants completed work experience	
Number of industry recognized credentials received	
Number of measurable skill gains attained	
Number of participants placed in unsubsidized employment	
Number of participants exited from program	
Number of participants in follow-up services	
Number of participants per Career Planner Caseload*	

**If number of participants per Career Planner is above 75, what processes are you taking to reduce this to no more than 75?*

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Section IV. Quality Assurance Describe efforts to use data, evidence, and evaluation findings to make improvements to programs and strategies.

File Reviews	
PINS of 5 file reviews completed	
Number of unique/unduplicated staff who had files reviewed	
List the top 3 most common errors identified & action taken	
1.	
2.	
3.	

Attach completed file review checklists/tool.

Eligibility & Enrollment Packets Completed by New Staff (employed in current role for 6 mos. or less)								
Staff Name	Start Date	6 mos. Anniv.	# of Eligibility Packets Completed	# of Eligibility Packets with Errors	Success Rate %*	# of Enrollment Packets Completed	# of Enrollment Packets with Errors	Success Rate %*

*If at 6 mos. the Success Rate is at or below 85% what corrective action is being taken?

Section V. Corrective Actions as a Result of Monitoring (If applicable)

Section VI. Success Story Must include details from how the participant learned of the program, barriers overcome, and current situation or outcome.

Section VII. Key Issues and/or Technical Assistance Needs The purpose of this section is to describe any grant challenges and related technical assistance needs.

(The short report ends here. Proceed to the next page to complete long report only as necessary.)

Monthly Narrative Report & Success Story (Long Report Addendum)

Section VIII. Participant Satisfaction Survey

Is the EMI survey being used? ☐Yes ☐No

If No, has the alternate survey been approved (partners must provide approval documentation upon request)? ☐Yes ☐No

When will the satisfaction survey be conducted?

How many survey attempts were made?

What was the response rate?

What did participants respond to the most positively?

What did the participants respond to the least positively (The lowest rated item – even if the rating is positive)?

Describe how the results were shared with program staff.

Describe any changes made as a result of the survey.

What, if any satisfaction information would you like to share?

Section IX. Development and Implementation of Effective Practices and Program Model Strategies. Describe how the program model is achieving the program's intended purpose and the goals/objectives and activities outlined in the Scope of Work.

Section X. Status Update on Match and/or Leveraged Resources. Provide updates on the status of all match and/or leveraged resources. Identify any funding needs and sources and report the cumulative amount of any match and/or leveraged resources provided by the grantee and partners each quarter.

Section XI. Status Update on Employer Engagement Strategies. Share information related to promising practices and strategies that have strengthened existing employer partnerships and any efforts to develop new employer partnerships.

Section XII. What strategies are you using to monitor your progress to place participants into employment? Describe tools, benchmarks, regular check-ins, or tracking systems you rely on.

Section XIII. What type of follow up exit strategies are you using to monitor your progress to place participants into employment and post-secondary education upon exit? Examples may include mentioning surveys, alumni tracking systems, follow-up interviews, or any ongoing support services you offer.

Section XIV. Significant Activities and Accomplishments. Provide additional, in-depth information regarding promising approaches, new processes, and/or lessons learned that are not addressed elsewhere in the report.

Section XV. Youth Program Elements. For ISY and OSY only, provide a qualitative analysis of how the following 14 Youth Program Elements are used to deliver comprehensive services to youth program participants. Please highlight any successes or challenges experienced in offering these services. For each challenge, identify a strategy being used to overcome the concern and if the strategy has been successful.

Youth Program Element	Provision Description & Challenges &/or Difficulties
Tutoring, study skills training, instruction, & evidence-based dropout prevention and recovery strategies	Successes:
	Challenges:
	Strategy: - Was last quarter’s strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Alternative secondary school services or high school dropout recovery services	Successes:
	Challenges:
	Strategy: - Was last quarter’s strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Paid & unpaid work experience	Successes:
	Challenges:
	Strategy: - Was last quarter’s strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Occupational skills training	Successes:
	Challenges:
	Strategy: Was last quarter’s strategy partially successful in overcoming challenges ☐ Yes ☐ No

	Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Education offered concurrently with and in the same context as workforce preparation and training	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Leadership development opportunities	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Supportive services	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Adult mentoring	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Comprehensive guidance & counseling	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Financial literacy education	Successes:
	Challenges:

	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Entrepreneurial skills training	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Career Awareness, Career Exploration, & Career Counseling;	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Postsecondary preparation & transition activities	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges:
Follow-up services	Successes:
	Challenges:
	Strategy: - Was last quarter's strategy partially successful in overcoming challenges ☐ Yes ☐ No - Next Steps: ☐ Continue with the current strategy ☐ Try new strategy Describe strategy to overcome challenges: