

# Eligible Training Provider List (ETPL) Information Session April 4, 2018, 2:00 P.M., Room 118 Questions and Answers

#### 1. WHAT ARE EMPLOY MILWAUKEE'S SEVEN (7) IN DEMAND INDUSTRIES?

Employ Milwaukee has identified healthcare, manufacturing, construction, financial services, hospitality/retail, information technology and transportation, distribution and logistics as local high demand industries.

#### WHAT IS THE DIFFERENCE BETWEEN THE ETPL AND THE ITA LIST?

The Eligible Training Provider List (ETPL) and Individual Training Account (ITA) list are the same. The Wisconsin Department of Workforce Development's (DWD) Statewide List of Eligible Training Programs is accessed through the ITA home page. DWD uses the acronym ITA to describe the ETPL webpage because their core audience consists of participants who may be using an ITA to access training services.

## 3. WHAT IS THE DIFFERENCE BETWEEN PROGRAMS THAT REQUIRE ETPL APPROVAL FOR TRAINING PROVIDERS AND THOSE THAT DO NOT?

Wisconsin Workforce Innovation and Opportunity Act (WIOA) Title I training programs require ETPL approval, although employer-based training services such as on-the-job training (OJT) and work experiences do not. Employ Milwaukee has a portfolio of non-WIOA Title I programs and services that do not require ETPL approval for training providers.

#### 4. WHAT IS THE PROCESS TO APPLY FOR NON-ETPL OPPORTUNITIES?

Training providers should contact Employ Milwaukee's Chief Marketing Officer, Willie Wade, at <a href="willie.wade@employmilwaukee.org">willie.wade@employmilwaukee.org</a> or Chief Program Officer, Peter Coffaro, at <a href="peter.coffaro@employmilwaukee.org">peter.coffaro@employmilwaukee.org</a>.

## 5. WILL THE STATE "GRANDFATHER" TRAINING PROVIDERS OR REQUIRE ALL TRAINING PROVIDERS TO SUBMIT NEW APPLICATIONS?

The Wisconsin Department of Workforce Development (DWD) has not published its new ETPL approval process yet.

## 6. IF A CLIENT IS PLACED IN ANY OCCUPATION UNRELATED TO THE OCCUPATION THEY WERE TRAINED FOR, BUT WITH A HIGHER WAGE, DOES THAT COUNT AGAINST THE TRAINING PROVIDER?

Yes. A key outcome metric Employ Milwaukee and DWD review is whether a client's training matches the occupation they are placed in, which is considered an indicator of the necessity of the training in addressing skills deficiencies leading to employment.

## 7. WHEN A CLIENT IS ASSESSED BY A CAREER PLANNER, ARE AODA AND OTHER ISSUES ADDRESSED BEFORE THEY GET AN ITA?

WIOA Title I services assess barriers to successful education and employment. WIOA Career Planners refer individuals to programs that may alleviate significant barriers such as AODA (Alcohol and Other Drug Abuse) issues, but WIOA does not fund those services.

#### 8. DOES WIOA HAVE RESOURCES TO HELP CLIENTS WITH THEIR RESUMES?

Yes. Trained specialists are available to assist clients at American Job Center locations. In addition, the Job Center of Wisconsin (jobcenterofwisconsin.org) has an online resume writing tool.

### 9. CAN EMPLOY MILWAUKEE ADDRESS THE READING COMPREHENSION SKILLS OF CLIENTS?

WIOA Title II provides Adult Basic Education (ABE) services to clients. Milwaukee Area Technical College (MATC) is the Title II administrator for Workforce Development Area (WDA) 2 (Milwaukee County).

## 10. WHY IS THERE A DISCONNECT BETWEEN THE CAREER INFORMATION BEING DISTRIBUTED BY CAREER PLANNERS AND THE ACTUAL CAREER REQUIREMENTS?

Each technical college in the Wisconsin Technical College System (WTCS) has one or more employer-led advisory boards that provide current information on the skills requirements of occupations. Career Planners provide the most up-to-date information available to clients.

#### 11. IS THE LOCATION OF A TRAINING A FACTOR IN ITS APPROVAL?

No, as long as a student can access the location.

#### 12. DOES A TRAINING PROVIDER NEED TO OBTAIN ETPL APPROVAL IN EACH WDA?

No, once a training provider is on the WI ETPL, any WIOA participant in Wisconsin can select the approved training. Providers do need to update their program information to indicate the locations they are serving so that clients have the most current information.

#### 13. HOW DO TRAINING PROVIDERS UPDATE THEIR ETPL INFORMATION?

Training providers can email updates to <a href="mailto:ETPL@employmilwaukee.org">ETPL@employmilwaukee.org</a> or contact DWD at <a href="mailto:DETETPL@dwd.wi.gov">DETETPL@dwd.wi.gov</a>.

#### 14. IS THERE STILL A \$7,000 LIFETIME ITA CAP PER INDIVIDUAL?

Employ Milwaukee has a \$4,000 training fund cap per individual. Approval for exceeding the \$4,000 training funding cap may be requested by a WIOA Career Planner on behalf of a WIOA participant to Employ Milwaukee. \$7,000 is the maximum amount of training funds that can support one individual, per Employ Milwaukee's local policy, and only when approved by Employ Milwaukee on a case-by-case basis.

#### 15. DO OJTS AND TRAINING FUNDS COME FROM THE SAME BUDGET?

Yes, clients usually need to choose between one or the other.