



EMPLOY MILWAUKEE KEV TSIAS TXAUS SIAB TXOG CAI QHIA YAUV UA CAS THIAB DAIM NTAWV LEES PAUB

I. Tsis Txaus Siab Qhia Yauv Ua Cas los mus hais rau qho Tsis Txaus Siab ua tsis yog kev ua Phem

Nyob rau hauv txog cai WIOA, thiab lwm yam nyiab pa braws li yauv siv tau, koj muaj cai raws li tug thov qho program, koom nrog, los yog neeg ua haujlwm. **Yog koj ntseeg tias koj txoj cai raug ua txhaum lawm, programs cov kev cai tswjfwm tsis tau ua raws li, los sis, koj raug kev ntxub ntxaug, ces koj muaj cai ua ntawv tsis txaus siab.**

A. Tsis Txaus Siab Yauv Tsum Sau Ntawv thiab Yauv Tsum Muaj Cob Ntaub Ntawv Hauv Qab NoY

1. Koj Lub Npe, chaw nyob, thiab xoj tooj.
2. Lub Npe, chaw nyob, thiab xoj tooj ntawm tus need los yog lub chaw hauj lwm qhov kev tsis txaus siab tawm tsa.
3. Haiv kom meej thiab muab tag nrho raws li qho muab nqe lus ntawm qho tseeb, nrog hnuv tim, tsim qhov kev liam txhaum cai.
4. Cov ib feem ntawm cov program kev cai lij choj uas koj ntseeg (qhov twg paub).
5. Txawm hais tias koj tau foob qhov kev tsis txaus siab no nrog lwm tus uas muaj txoj cai, thiab yog tias muaj, nrog leej twg.
6. Koj yau kom daws qho teeb meem no li cas koj tias li yauv txais.

B. Kev tsis txaus siab uas tsis koom nrog kev ntxub ntxau

Koj daim ntawv tsis txaus siab yauv tsum raug xa mus rau tus tub ceev xem tsis txaus siab ntawm qhov services los yog tus neeg cog qhia los yog chaw ua haul lwm thiab **yauv tsum tau foob nyob rau hauv ib xyoos tom qab qhov teeb meen txhaum cai tshwm sim.**

Tom qab kev tsis txaus siab tau ua tiav lawm, nws yauv raug tshawb xyuas. Tom qab raug tshawb xyuas tau ua tiav, koj yauv tau sij hawm los tham txog qhov kev tshawb pom thiab vam tias yuav daws tau koj cov lus tsis txaus siab los ntawm cov channels tsis raws cai. Yog tias koj txaus siab rau qhov tshwm sim ntawm kev daws teeb meen tsis raw cai, koj muaj txoj cai rau lub rooj sib hais ncaj ncees. **Lub rooj sib hais yuav tsum tau xam ua ntev lub 15th hnuv tsis pub dhau ntawm thawj zaug ntawv hnuv sau daim ntawv tsis txaus siab.**

Daim ntawv thov kev sib hais yauv tsum tau sau thiab suav nrog cov ntaub ntawv ua luam tsis txaus siab thiab vim li cas koj tsis txaus siab rau txoj kev uas koj qho service los yog tus cob qhia los sis chaw ua hauj lwm tau daws koj qhov kev tsis txaus siab. Nws yauv tsum raug xa mus rau:

Carrie Hersh – Complaint Officer
Employ Milwaukee
2342 North 27th Street
Milwaukee, WI 53210
(414) 270-1726 Relay Number 711
Carrie.Hersh@employmilwaukee.org



Tom qab koj thov lub rooj sib hais, nws yuav teem sij hawm li ob ab thib. Qhov kev txiav txim zaum kawg ntawm koj cov teeb meem yuav tsum tau tso cai tsis pub dhau 60 hnuv txij li thawj zaug ua ntawv foob koj qhov kev tsis txaus siab.



EMPLOY MILWAUKEE GRIEVANCE PROCEDURE SUMMARY AND ACKNOWLEDGEMENT FORM

C. Kev tsis txaus siab uas liam kev ntxub ntxaug

Yog koj xav tias koj tau raug kev ntxub ntxaug nyob rau hauv WIOA program los yog kev ua si, koj tuaj yeem sau ntawv tsis txaus siab **hauv 180 hnuv txij hnuv uas qho teeb meem tshwm sim** nrog Employ Milwaukee thiab/los yog ncaj qha nrog:

Susana Vasquez-Garcia, Equal Opportunity Officer
Wisconsin Dept. of Workforce Development
201 East Washington Avenue, Room G100
P.O. Box 7972
Madison, WI 53707-7972
(608) 405-4067 (voice)
711 (TTY)
DETEOCONTACT@dwd.wisconsin.gov

LOS YOG

Director – Civil Rights Center (CRC)
ATTN: Office of External Enforcement
U.S. Department of Labor
200 Constitution Avenue NW, Room N-4123
Washington, D.C. 20210

AND/OR

**Carrie Hersh – EO Officer/Complaint Officer
Employ Milwaukee
2342 North 27th Street
Milwaukee, WI 53210
(414) 270-1726 Relay Number 711
Carrie.Hersh@employmilwaukee.org**

Kev tsis txaus siab txog kev ntxub ntxaug yuav tuag yeem raug nrog Equal Rights Division (ERD) of the Department of Workforce Development. Yogh ais tias kev ntxub ntxaug yog raws li cov Wisconsin Fair Employment Statutes, **nws yauv tsum tau ua ntaub ntawv ua nrog ERD nyov rau hauv 300 hnuv tom qab qhov kev iab liam kev ntxub ntxaug tshwm sim**. Nws yog ib qho tseem ceeb kom nco ntsoov tias Wisconsin Fair Employment Statutes lees paub cov chav kawm muaj kev tiv thaiv ntxiv rau cov uas muaj cai los ntawm tsoomfww Civil Rights Statutes, xws li kev txij nkawm, poj niam txiv neeg, tau nyiaj qhov twg los, etc. Xa koj diam ntawv tsis txaus siab nrog ERD, contact:

Wisconsin Department of Workforce Development
Equal Rights Division
819 N Sixth Street – Room 255
Milwaukee, WI 53203
(414) 227-4384 (voice)
(414) 227-4081 (TTY)

II. Kev Tsis Txuas Siab Iab Liam Qhov Xwm Txheej Ntawm Kev Dag Ntxias thiab Kev Tsim Txom ua Txhaum Cai Ntawm DWD Grants

Koj tuaj yeem xam ntawm Wisconsin WIOA Fraud thiab Abuse Incident Report from Carrie Hersh Complaint Officer, Employ Milwaukee, 414 270-1726, los yog **yog tias koj ntshai kev tawm tsam los sis tias koj txoj hauj lwm yuav cuam tshuam koj hu rau tsoomfww Office of Inspector General Hotline toll-free (800) 347-3756, los yog koj hu tau rau Wisconsin Department of Workforce Development at (608) 266-9487.**



EMPLOY MILWAUKEE GRIEVANCE PROCEDURE SUMMARY AND ACKNOWLEDGEMENT FORM

III. Kuv lees paub tau Txais Daim ntawv

KOS NPE HAUV QAB NO, Kuv lees paub tias kuv tau nyeem, nkag siab thiab tau txais ib daim ntawv luam Employ Milwaukee Grievance Procedure thiab daim Employ Milwaukee Grievance Procedure Summary thiab Acknowledgement.

Tus neeg thov Sau Npe	
Tus neeg thov Kos Npe	Hnub Kos Npe

Employ Milwaukee is an Equal Opportunity Employer and Service Provider. Auxiliary aids and services are available upon request to individuals with disabilities. If you need this information interpreted to a language you understand or in a different format, please contact Carrie Hersh, Equal Opportunity Officer, at 414-270-1726 or Carrie.Hersh@EmployMilwaukee.org. Callers who are deaf or hearing or speech-impaired may reach us at Wisconsin Relay Number 711.

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TSEEM CEEB! Daim ntawv no muaj ib cov lus tseem ceeb qhia paub txog koj cov cai, cov luag hauj lwm thiab/los yog cov kev pab. Nws yog ib qho tseem ceeb uas koj yuav tau to taub cov lus nyob hauv daim ntawv no, thiab peb yuav muab tau cov lus no txhais ua koj hom lus yam koj tsis tau them nyiaj dab tsi. Hu rau (414)-270-1726 yog xav tau kev pab kom muab cov lus nyob hauv daim ntawv no txhais rau koj kom koj to taub.